



## Kachira, St. John USVI Hurricane Policy



The following information is extremely important. In the unlikely event a hurricane should approach us during your visit this season, you need to know the following Kachira policy & procedures:

- Guests are not allowed to stay at Kachira after being notified to evacuate the premises. If there are indications a hurricane is headed our way, you may be asked to leave the island.
- At Kachira, the windows will be shuttered and there is strong likelihood electricity and gas will be turned off island wide. Thus, there will be NO running water and the phones and satellite TV will be down. Outside plants, furniture, etc. will be stored inside Kachira and will be very hot and uncomfortable.

After the storm, and even once the sun is out and all seems calm, rough seas could prevent you from getting to the airport on St. Thomas to catch departing flights.

***Once notified to evacuate, you are responsible for making and paying for your own airline/hotel reservation.***

We ask you to immediately do the following:

- If flights are available and scheduled to leave prior to the storms projected arrival, reschedule your departure to take the next available flight from St. Thomas

**-OR-**

- If flights are **NOT** available, you will need to make reservations and check into a hotel on St. Thomas.

**Please advise the property manager, Alex, 720-339-6802 or 340-715-8589 of your plans so we know you're ok!**

### Refunds for Unused Time

- 1) From the date you vacate your villa, you will receive a prompt and full refund for your unused time. We can either give you a credit for a future stay, or issue a refund.
- 2) We **strongly recommend** purchasing trip insurance to potentially cover other expenses. It is a small investment to make during hurricane season.

If the satellite goes out, you can tune to Isle95 at FM 95.1 or WSTA Lucky 13 at AM 1340.

**Unfortunately, the only method to protect against hurricanes is to always be prepared!**